



BELVEDERE-TIBURON LIBRARY  
1501 Tiburon Blvd., Tiburon, California  
Information ..... 789-2665 (789-BOOK)  
Reference ..... 789-2661  
Children ..... 789-2662  
Renewals ..... 789-BOOK ext 222  
Director ..... 789-BOOK ext 226  
WEB address .... thelibrary.info  
Hours:

Monday and Wednesday	10-6
Tuesday and Thursday	10-9
Friday and Saturday	10-5
Sunday	1-5

# IN THE STACKS

A NEWSLETTER FROM THE PENINSULA LIBRARY FOUNDATION • February 2002 Volume 6 •  
Issue 1

## "Move Over, Google . . . "

"... Make way, Yahoo. Meet Lynn, the live online reference librarian." That's what the San Jose *Mercury News* headlined its story last March when Bay Area Libraries, including Bel-Tib Library, launched the **Q and A Café**, a question-answering service that "matches the speed of search engines with the smarts of librarians."

If you haven't yet used the service, you might be settling for less than the best when searching for answers to your questions (see article on page 6 about how to use the library to get the best results). Two Bel-Tib residents share their experiences at the **Q and A Café (or QandAcafe)**:

BW: "It was after dinner; my son's homework, a paper on the Bucky Ball, was due the next day for his honors geometry class. We spent at least an hour looking on our shelves and on the Internet. Then we tried QandAcafe, and within 5 minutes we had the answer! The librarian didn't just say "check this or that place"; she gave us the answer. Now the Cafe is our first choice to go to when we're stuck."

CA: In a book I was reading, I came to a couplet in French, a language I don't know. So I asked QandAcafe. The librarian went to the French Consulate for an answer and sent me the translation. Great service!

Other comments the Library has received:

"The most thorough service I've experienced!"  
"The librarian was very professional and answered my questions quickly and thoroughly." "You're my new favorite librarian!" "I was thrilled to get your emailed transcript of our conversation, with the Web addresses of the sites you took me to!"

## Library Books You Can Borrow and Not Return

It's midnight and you can't sleep. You're working on tomorrow's speech and need some inspiration. Or you have a test tomorrow on "Waiting for Godot" and can't find your copy. What to do?

The answer in both cases is "go to the library" – online, that is, to the Library's collection of over 3000 e-books (electronic versions of printed books), available round the clock. At your computer, go to the Library's Web site (<http://thelibrary.info>) and click on the NetLibrary icon. Start an account: click on *Create an Account* (on the far right of screen), et voilà! Search and download whatever you like.

The library's e-book collection is strong in business, economics, computer science, law, health, technology and engineering. Some classic works of literature are offered, as well as popular *Cliff Notes* study guides and *Idiot's Guides* series, arts and crafts, cooking, the fine arts, gardening, mathematics, parenting, science, sports, travel and more.

What's special about e-books? If you're looking for something specific, you can search in the book or the entire collection by keyword. Also, you can link to cited Web sites. You can preview a book for 15 minutes for quick reference or check it out for a 24-hour period. Best of all, it will never be overdue because e-books return themselves!

So from wherever you are, get your questions answered by a librarian who is waiting for you on the Web seven days a week, 2pm-9pm.

How does the service work?

See page 4 for step-by-step instructions.

## GLOAT GRACEFULLY WITH A COLLECTOR'S ITEM

Bel-Tib residents are proud folks – not only about our beautiful surroundings, but also about our amazing community spirit. We have been known to gloat about it to our less fortunate friends who live elsewhere. Now you can gloat more subtly by giving them the beautifully illustrated book, *First a Dream: A Community Builds a Library*--the inspiring story of a 10-year effort to make a dream come true. And since it's likely you or your friends are mentioned in the book, you'll want to give it as a keepsake. The price: \$35, includes tax and shipping. It's available at a few local stores, but the Library benefits most when you buy it directly at the Library. Just stop by or fill out and mail simple form below.



*First a Dream* stars left to right: Carol Forell, book project chair; Sharon Jones, publisher, Vision Books International, Mill Valley; Joanne Horton, History Book Committee member; Jo Ann Ridley, author

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### YES! I WANT TO GLOAT with *First a Dream!*

\_\_\_\_\_ copies x \$35 = \_\_\_\_\_

Enclosed is a check in the above amount.

Mail copies to:

Name \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

City/Zip \_\_\_\_\_

Send this form with your check, payable to Peninsula Library Foundation, to *PLF/First a Dream*, PO Box 483, Tiburon, CA 94920

## Put New Romance in Your Life

—Joan Garrett

We have added a seventh club to our Online Book Clubs: The Romance Book Club is a mixed genre including contemporary and historical romance. It features such authors as Linda Howard, Nora Roberts, Jill Barnett, Fern Michaels and Julie Garwood. When you enroll in any of the clubs, you will get a short read from the first chapter of a new book in your mailbox every week day. Each week there's a new book to sample. For any book you want to read, check the Library's collection first; there's a good chance we purchased it.

The 54 current members have joined the following clubs: Original, Audio, Business, Fiction, Good News, and Teen. Here's what they're saying: "I love this Online Book Club idea . . . I'm sure I wouldn't have discovered *Dead Reckoning*" (Christine); "Thanks for the taste of interesting books. I'm looking forward to more in 2002." (Adele).

*Here's a sampling of titles coming in selected weeks:*

### Romance Book Club

Week of 3-4-02

*Nightingale's Song* by Kathleen Eschenburg

Week of 3-11-02

*Chance Meeting* by Laura Moore

Week of 3-18-02

*Educating Caroline* by Patricia Cabot

### Original Club: week of 3-25-02

*The Oasis* By Petru Popescu

Alternate: *Tom and Huck Don't Live Here Anymore* by Ron Powers

### Business Book Club: week of 3-18-02

*Be Quick, But Don't Hurry* by Andrew Hill

### Fiction Book Club: week of 3-18-02

*Angel Falls* by Kristin Hannah

Alternate: *A Common Life* by Jan Karon

### Audio Book Club: week of 3-11-02

*The Pursuit of Wow!* by Tom Peters, abridged

### Good News: week of 3-25-02:

*The Wounded Spirit* by Frank Peretti

Alternate: *The Road to Forgiveness* by Bill and Cindy Griffiths

### Teen Book Club

Week of 3-25-02

*Treasure Island* by Robert Louis Stevenson

Week of 4-8-02

*Rockbuster* by Gloria Skurzynski

Week of 4-15-02

*Walk Across The Sea* by Susan Fletcher

To join a book club, go to the Library's home page at [thelibrary.info](http://thelibrary.info) and click on the [Online Book Clubs](#) icon.

## Award Winning Books for Young Adults

—Martha Jackson

With so many good books being published every year, how to decide what to read next? One way is by seeing what books are selected by award committees, and reading them to see if you agree with the choices. Two years ago the American Library Association added an exciting new category to its well-known annual Newbery and Caldecott medals for the most distinguished children's books. The new Printz Award is for literary excellence in Young Adult literature books published specifically for readers ages 12 through 18.

This year's Printz award went to *A Step From Heaven* by An Na, a beautiful first novel about Young Ju, from her infancy in Korea through her family's immigration to the U.S. and the difficult period of adjustment to a new culture, and through her teen-

age years as she struggles to find her true self. Four Printz Honor Books were: *Heart to Heart: New Poems Inspired by Twentieth-Century American Art*, edited by Jan Greenberg; *Freewill* by Chris Lynch; *The Ropemaker* by Peter Dickinson; and *True Believer* by Virginia Euwer Wolff.

Top winners in the previous two years were *Kit's Wilderness* by David Almond, about a teenage boy who returns with his family to the Northern English coal mining town where generations of his family have worked and died; and *Monster* by Walter Dean Myers, the suspenseful, emotionally charged story of a 16-year-old arrested for murder.

Check out these wonderful books and more in our Young Adult alcove!

## TURN YOUR GROCERIES INTO BOOKS!

—Allan Bortel

Every time you shop, 2% of your purchase could be automatically going to help the Children's room of the Library. So far a small band of 35 Bel-Tib residents have signed up with eSCRIP, so each time they shop at Safeway, Boardwalk Market (new!), Molly Stone's, Whole Foods, Paradise Foods, Mill Valley Market and many other stores throughout California, the Library receives a monthly cash contribution of 2% or more on their purchases. Other merchants include Big 5 Sporting Goods, Budget Rent A Car, Orvis, Eddie Bauer, Timberland, Selix Formalwear, Payless Shoe Source, Spiegel, Sharper Image plus many more. You, too, can do such a good deed. It costs only \$10 a year, and it's quick and easy to enroll. Either pick up a form at the Library Circulation Desk, or enroll via the Web:

1. From your browser go to <http://www.escrip.com>
2. Click on Group Name and type Belvedere-Tiburon Library in the box, then click on Search.
3. Click on Belvedere-Tiburon Library. You can now add up to two other groups or go directly to the next step by clicking on Next
4. Fill out the registration form, and follow the instructions through Step 6.

If you need help enrolling, stop by the Library and a staff member will usher you through the process. If you need further information, call Allan Bortel, 435-3988, or [inverness@earthlink.net](mailto:inverness@earthlink.net)

## New System for Reserving Internet Computers

Sometime in March it will become easier to reserve a library Internet computer. The branches of the Marin County Free Library and the cities of Belvedere-Tiburon, Mill Valley, and San Rafael will introduce new software that will enable you to book computers at any participating library from any of those libraries' home pages. You can reserve a computer from afar or at sign-up stations in the library. The software alerts you when your session is about to end, allows you to take a short break without losing your seat, enables scheduling days in advance, and cancels "no-show" bookings. To use the system, you need a current library card, obtainable at no charge from any public library in Marin County.

## WE'RE A FAN OF DAN THE TAX MAN

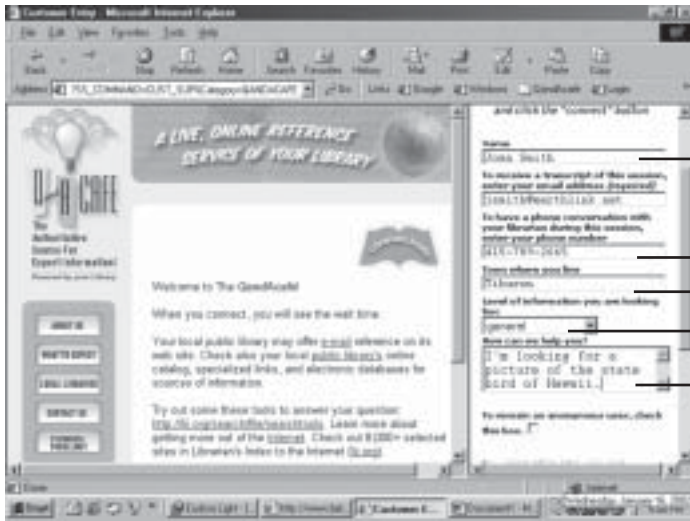
The Peninsula Library Foundation is grateful to Belvedere-Tiburon CPA Daniel J. Dillon for continuing to prepare annual financial statements and Federal and State tax returns for the Foundation.

# The Q AND A CAFE is 5 steps away . . .

- A sequel to the article on page 1

Step 1: From your browser, go to the Belvedere Tiburon Library homepage: <http://thelibrary.info>

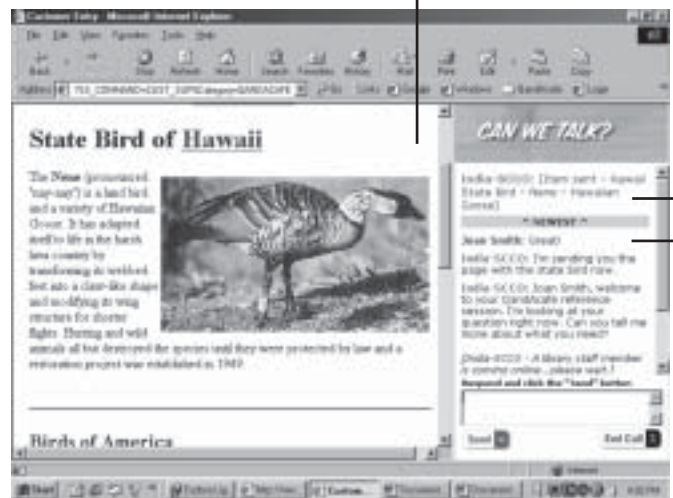
Step 2: Click on the lightbulb, then click on Ask a Question.



Step 3: Fill out the boxes as in this example. (The librarian here is India; she's at the Santa Clara County Library, one of the 25 library systems that forms the QandAcafe network.) The last box is where you type your question.

Then click on Connect (lower right, not shown here).

Step 4: Chat with the librarian. Your two-way conversation unrolls in the panel on the right, and the Web pages that the librarian hopes will answer your question appear in the large center block.



Step 5: When your session is ended (as in the signoff in this example), you will receive via email a complete transcript, including the URLs (Web addresses) for the Web sites you visited.

# GOINGS ON IN THE LIBRARY . . . mark your calendar!

## Winter Warmth in the Children's Room

**Baby Bounce** for ages 2 and under. Mondays at 10:30am and 11 am. Songs and fingerplays! Preregistration required; sessions fill quickly so do it today!

**Preschool Storytime** for ages 3-5. Tuesdays at 4pm. Stories, songs & more. Older kids welcome!

**Toddler Storytime** for 2's. Wednesdays 11am. Songs, fingerplays and more just for 2 year olds!. Preregistration is required so call today to register!

**Cocoa Hour Read Along** for ages 7 and up. Wednesdays 3-4pm. Chapter book, fresh baked cookies, free copy of the book, and cocoa!

### ART EXHIBITS

March 12 - April 20

Mother/daughter Florence Eder and Deborah Eder-Newman

April 23 - June 1 Mark Kasanin

June 4 - July 1 Bob Berthelotte

July 16 - August 24 Anjalie deBellefroid

August 27 - October 6 Teri Roney

### THIRD WEDNESDAY EVERY MONTH

Afternoon Tea with the staff in the Founders Room. Everyone is invited.

SATURDAY, APRIL 13

**Art Auction and Library's fifth birthday party!** Clear your closets of ready-to-be-hung paintings, photography, prints; bring the best one to the Library and get a tax deduction for your donation. The public can purchase at a silent auction the "gently-used" art at bargain prices—and the money goes to the Library! A Win-Win-Win! Questions? Call Jeanette, 435-1763.

TUESDAY, JUNE 11

Lunch with Elaine Petrocelli at the San Francisco Yacht Club

### PROGRAMS IN THE FOUNDERS ROOM

**Thursday, MARCH 7**

**Gregory Ghent**, outstanding authority on *Ethnic Folk Art*

**Tuesday, MARCH 12**

**Dr. Larry Feld and family** tell of their Working Vacation (with slides) with *Habitat for Humanity in Guyana, South America*

**Tuesday, MARCH 19**

**Dr. Rod Bessolo** on his *Walk Across France II*

**Tuesday, MARCH 26**

**Charles Rubin**, author, *4-F Blues* (fascinating comedy/mystery about Hollywood long gone)

**Thursday, April 11**

**Michael Kurland**, author of novels, film scripts, and short stories, on his new novel: *The Great Game*

Programs begin at 7:30pm. Also check the Library column in *The Ark* for programs now being scheduled.



A happy Sierra Rothermich at the December Teddy Bear Tea

## In the Children's Room

— Alicia Bell

New mystery, wizardry, and adventure . . .

We've got lots of great new books. Check out these for starters: *Seaward* by Susan Cooper; *Rowan Series* by Emily Rodda; *Time Stops for No Mouse* by Michael Hoeye; *Giggler Treatment* by Roddy Doyle; *Monsters of Morley Manor* by Bruce Coville; *Earthsea Trilogy* by Ursula K. Le Guin

. . . and new homework helpers

*Culture-grams*. J R 909.828

Daily customs, lifestyles, and courtesies of 174 societies.

*Age of the dinosaurs*. J 567.9 (12 volume set)

*Endangered Animals*. J R 571.1 (and how to save them!)

*Biography Today*. J R 920

Celebrities, authors and famous people in current events.

# Compare Your Reading Tastes with Your Neighbors' and with the Country's

— Phil Brown

## 3 Check if you read it Belvedere-Tiburon Library's most requested books as of February 3, 2002

### Fiction

- \_\_\_ 1. *The Corrections* by Jonathan Franzen
- \_\_\_ 2. *Skipping Christmas* by John Grisham
- \_\_\_ 3. *Jackdaws* by Ken Follett
- \_\_\_ 4. *River Below* by Francois Cheng
- \_\_\_ 5. *The Fiery Cross* by Diana Gabaldon
- \_\_\_ 6. *The Amazing Adventures of Cavalier and Clay* by Michael Chabon
- \_\_\_ 7. *Last Man Standing* by David Baldacci
- \_\_\_ 8. *Violets Are Blue* by James Patterson
- \_\_\_ 9. *Basket Case* by Carl Hiaasen
- \_\_\_ 10. *The Oath* by John Lescroart

### Nonfiction

- \_\_\_ 1. *John Adams* by David McCullough
- \_\_\_ 2. *The Sisters: The Saga of the Mitford Family* by Barbara Olson
- \_\_\_ 3. *The Final Days* by Barbara Olson
- \_\_\_ 4. *Plane Insanity* by Elliott Neal Hestor
- \_\_\_ 5. *Bias* by Bernard Goldberg
- \_\_\_ 6. *A Beautiful Mind* by Sylvia Nassar
- \_\_\_ 7. *Churchill: a biography* by Roy Jenkins
- \_\_\_ 8. *Mozart's Brain and the Fighter Pilot* by Richard Restak
- \_\_\_ 9. *The Wrinkle Cure* by Nicholas Perricone
- \_\_\_ 10. *Theodore Rex* by Edmund Morris

## 3 Check if you read it The New York Times best sellers as of February 3, 2002

### Fiction

- \_\_\_ 1. *Journey Through Heartsongs* by Mattie Stepanek
- \_\_\_ 2. *Under Fire* by W.E.B. Griffin
- \_\_\_ 3. *The Millionaires* by Brad Meltzer
- \_\_\_ 4. *One Door Away from Heaven* by Dean Koontz
- \_\_\_ 5. *Basket Case* by Carl Hiaasen
- \_\_\_ 6. *The Cat Who Went Up The Creek* by Lilian Jackson Braun
- \_\_\_ 7. *The Corrections* by Jonathan Franzen
- \_\_\_ 8. *Skipping Christmas* by John Grisham
- \_\_\_ 9. *Smoke in Mirrors* by Jayne Ann Krentz
- \_\_\_ 10. *The Diary of Ellen Rimbauer* ed. by Joyce Reardon

### Nonfiction

- \_\_\_ 1. *Bias* by Bernard Goldberg
- \_\_\_ 2. *John Adams* by David McCullough
- \_\_\_ 3. *The Final Days* by Barbara Olson
- \_\_\_ 4. *One Nation* by the editors of Life Magazine
- \_\_\_ 5. *The Death of the West* by Patrick J. Buchanan
- \_\_\_ 6. *Jack: Straight From the Gut* by Jack Welch
- \_\_\_ 7. *Every breath you take* by Ann Rule
- \_\_\_ 8. *Theodore Rex* by Edmund Morris
- \_\_\_ 9. *Brotherhood Text* by Edmund Morris
- \_\_\_ 10. *Good to Great* by Jim Collins

## Ten New PLF Members Commit Their Support

The Peninsula Library Foundation elected ten new Directors at its annual meeting, January 9: Carol Belman, Justin Faggioli, Beverlee Johnson, Anne Lipow, Rosemary Mazour, Ric Postle, Cindy Schneider, Diane Smith, Dorothy Trezevant, and Susan Wolfe. That brings to a total of 72 the number of PLF members who, together with the Belvedere-Tiburon Library Agency, work with Library Director Deborah Mazzolini to enhance the Library.

The Foundation also elected officers for 2002: President, Mary Falk; CFO, Tom Perot; Secretary, Alice Fredericks; Assistant Secretary, Jill Barnett; Vice Presidents, Janice Anderson-Gram, Jennifer Barker, Ruth Carlson, Jeanette Carr, Carol Kurland, Joanne Horton, Stephanie Pugash, Len Rogers, Joan Rosenthal and Bonnie Spiesberger.

## LOCAL AUTHOR PROJECT NEEDS YOUR NOTES

If you've written a book, the Library would like a copy of your work for the local author collection. We are also maintaining a notebook of information about each author, and to be sure it is accurate, we need your help. If you are or know a current or past resident of Belvedere or Tiburon who has authored or produced a work, please stop by the Library's Rex Fink Reading Room, look over the information that we currently have and annotate directly on the page to correct mistakes or note omissions. These pages will be collected periodically and replaced with new insertions. Authors' books are being kept in a cabinet in the Founders Room.

# ARE YOU SUFFERING FROM SATISFICATION?

– Deborah Mazzolini, *Library Director*

*It's human nature to seek that which is 'good enough' rather than the best. For many, it's a simple equation of effort vs. payback. At a 'good enough' point ... it becomes too much trouble to reach the optimum for the perceived gain...[The challenge is to move] from satisficing to satisfying, from minimizing to maximizing.*

– Roy Tennant, *Library Journal* December 15, 2001

*Satisficing*, coined in 1957 by Nobel prize-winning economist Herbert A. Simon, defines a situation in which a person gives up the idea of obtaining a “best” solution, sets lower bounds for objectives, and comes up with a solution that is perceived as sufficing. If this malady describes your symptom – you settle for less because you think it will take too much time and trouble to get better results – you’ll be happily surprised to know that by investing just a little time in learning some key concepts and resources, you can cure your satisficing affliction.

## **Remedy 1. Look before you leap**

When looking for information, you may be using too little of the library’s resources. A typical scenario: you enter the library and go straight to the Internet to find your answer, overlooking the better material in printed form and bypassing our easy-to-use online periodical index to 1,500 major journals. So *remember to look beyond the Internet.*

## **Remedy 2. Question authority**

Research indicates that much of the information found via common Internet search engines is inaccurate, incomplete, and out of date, and that going by your “gut feeling” that it will suffice results in needlessly settling for poor quality information. For tips in when to question the validity of your retrieval and how to evaluate Internet information, visit this site, written by the Library Instruction Round Table:

<http://www.baylor.edu/LIRT/lirtproj.html>

or *ask at the reference desk for advice on how to verify the reliability of your retrievals.*

## **Remedy 3. Remember the Invisible WEB**

Approximately 75% of online information cannot be found using traditional search engines. These hidden resources often contain quality information

produced by academics, scientists, news reporters, and other experts. Content in newspapers or licensed databases are examples of information unsearchable via the popular search engines. To learn how to get to the invisible Web resources, *go to these sites developed by researchers:*

<http://invisible-web.net/>

<http://www.invisibleweb.com/>

## **Remedy 4 (fastest): Start with the reference desk**

Our librarians are the best research guides you’ll ever find. They can get you started with your search and provide guidance and instruction in using the library’s resources. If you are not in the library and need on-the-spot help, visit the virtual reference desk, **The Q and A Café**, which is open for business 2pm-9pm every day. You can get to it from your home or office computer by going to the library’s homepage, <http://thelibrary.info>, or *go directly to QandAcafe.org. See pages 1 and 4 in this issue for how it works.*

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## **Will Travel? Have Books!**

– Elaine Crepeau

Your favorite guidebooks from popular travel series such as Fodor’s, Frommer’s, Karen Brown’s and Lonely Planet will be here in time for the spring and summer travel seasons. The Library automatically receives the latest editions of books in these series so that we’ll be ready when you are. Watch for the special travel books display or look for the latest edition of your favorite series in the 910s-920s on the shelves.

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## **LIBRARY GETS GRANT TO CATALOG CALIFORNIANA**

The Library received a \$10,000 grant from the California State Library to catalog the 1800 titles in the California Collection of The Phillips Library, a private library located on Lower Ark Row. By including the catalog records in the MARINet database, this Collection, which dates from the mid-19<sup>th</sup> century and which has unique materials, will be accessible to researchers and the general public throughout the state.



## Welcome News

The Library is delighted to announce that on January 15, Abbot Chambers joined our staff as the new reference librarian, filling a long-vacant position. Abbot has a Masters Degree in Information & Library Studies from the University of Michigan. He spent recent years developing Internet information resources for Excite Europe and Excite@Home, as well as Web directories for America Online and O'Reilly & Associates in Sebastopol. Prior to that he worked in the Reference Department of the Ann Arbor (MI) Public Library. Abbot was attracted to the Bel-Tib Library because of our active community support. He is eager to return to his roots in public service and to contribute his skills to our community. When you are next in the Library, stop by and say hi.

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### WE'RE AT 15%, SHOOTING FOR 25%

— Bonnie Spiesberger, *The Library Society*

One reason our Library's collections are so up to date is the support they get from the Library Society. Members' dues have funded up to 50% of annual additions to the collections, enabling the Library to buy beyond the essentials to materials that satisfy the diverse reading, listening and viewing tastes of our two communities.

Over 15% of the Belvedere and Tiburon households are Library Society members. This year we aim to claim 25% of our communities as members. Help us reach our goal. If you haven't yet renewed your 2002 membership or joined as a new member, please clip the form on this page and send it or bring it in.

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*I want to join the Library Society and help maintain the Library's excellence!*

Check one:

Annual dues:  \$50.00  \$100.00  \$250.00  
 \$500.00  Lifetime member: \$2500

MAIL TO: Peninsula Library Foundation  
PO Box 483, Tiburon, CA 94920  
or DROP IT OFF at the Circulation Desk

Amount of my payment \$ \_\_\_\_\_

Check enclosed, payable to Peninsula Library Foundation

Charge my  Visa  Mastercard Account number \_\_\_\_\_

Expiration Date \_\_\_\_\_ Signature \_\_\_\_\_

Name (Print) \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

## IN THE STACKS

A NEWSLETTER FROM THE PENINSULA LIBRARY FOUNDATION

NON-PROFIT  
Postage Paid Permit  
No. 218 Bel-Tib, CA